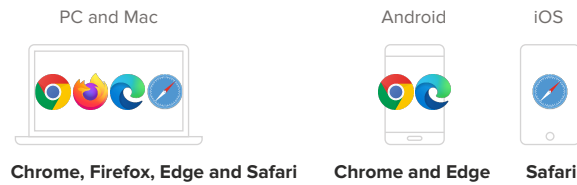


1

Select Device

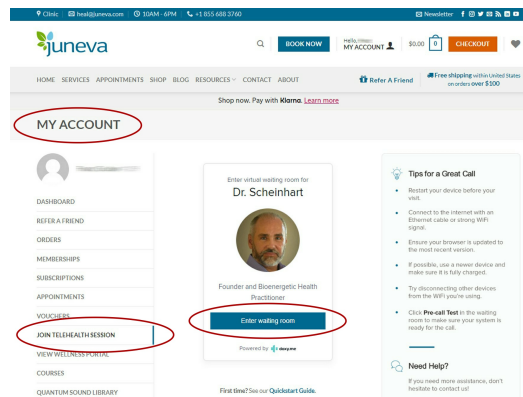
Use a computer or device with a camera and microphone.



2

Go to Practitioner's Room

Option #1 - Click your practitioner's 'Enter waiting room' button in the 'Join Telehealth Session' selection within your 'My Account' area.



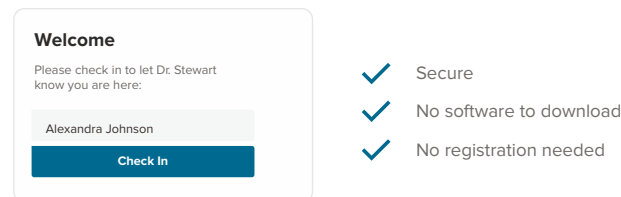
Option #2 - Click the link in your appointment confirmation/reminder email or enter the web address into the browser.



3

Check In

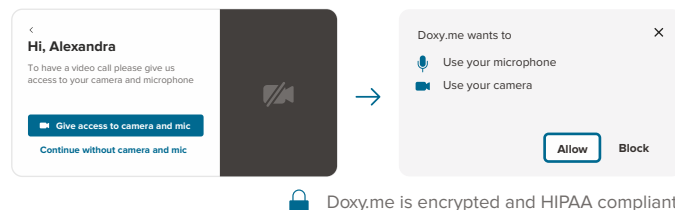
Type in your name and click **Check In**.



4

Enable Webcam and Microphone

Allow your browser to use your webcam and microphone.



5

You're In!

Wait for your practitioner to start the call.



Tips for a Great Call

- Restart your device before your visit.
- Connect to the internet with an Ethernet cable or strong WiFi signal.
- Ensure your browser is updated to the most recent version.
- If possible, use a newer device and make sure it is fully charged.
- Try disconnecting other devices from the WiFi you're using.
- Click **Pre-call Test** in the waiting room to make sure your system is ready for the call.



Need Help?

If you need more assistance, don't hesitate to contact us!

Call
(855) 688-3760

Send a message
assistance@juneva.com