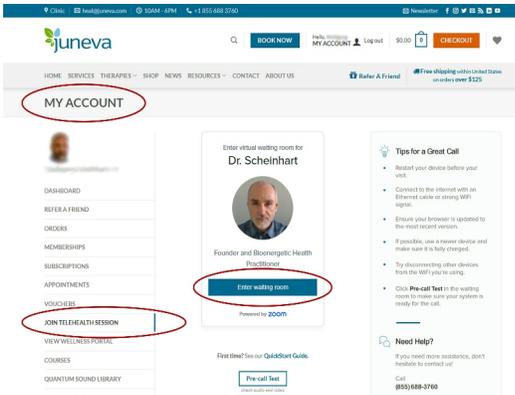


1 Select Device
Use a desktop or laptop computer with a camera and microphone.



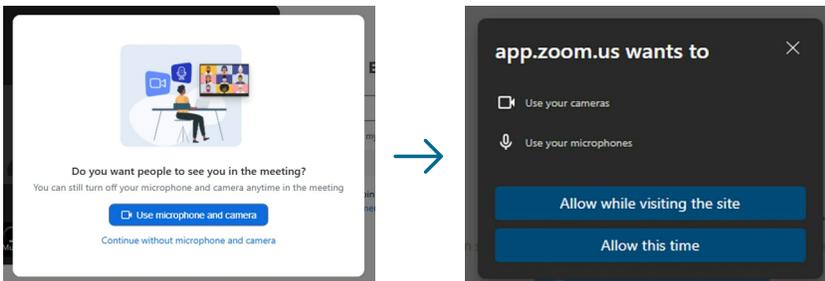
2 Go to Practitioner's Virtual Room
Option #1 - Click 'Enter waiting room' in the 'Join Telehealth Session' selection within your juneva.com 'My Account' area.



Option #2 - Click 'Link' in your appointment confirmation/reminder email or enter the web address below into your browser.



3 Zoom Opens in Your Browser
Your browser will open Zoom automatically. No downloads needed. Click 'Use microphone and camera'. Then Click 'Allow this time'.



4 Check Audio/Video & Enter Your Name
Turn-on / adjust your microphone & camera, and type your name. Then Click 'Join'.



5 You're In the Waiting Room
You'll enter the **waiting room**. Your practitioner will admit you shortly.



Tips for a Great Call

Restart your device before your visit.

Connect to the internet with an Ethernet cable or strong WiFi signal.

Ensure your browser is updated to the most recent version.

If possible, use a newer device and make sure it is fully charged.

Try disconnecting other devices from the WiFi you're using.

Click 'Pre-call Test' before you 'Enter waiting room' (see Step 2 Options #1) to make sure your system is ready for the call.

Need Help?

If you need more assistance, don't hesitate to contact us!

Call
(855) 688-3760

Send a message
assistance@juneva.com